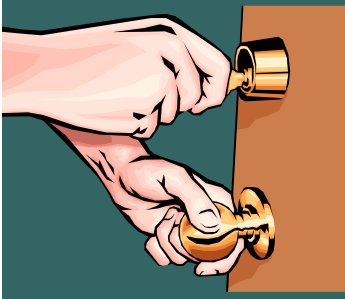


9 Reasons Why You Need a Strong Yellow Pages Program



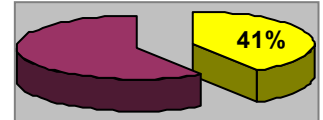
ANALYSIS BASED ON DATA FROM SRI, NFO COMMUNICATIONS AND SIMMONS.

Locks & Locksmiths

one Relevant-Yellow Pages are Used!

41% of active shoppers for locks & locksmiths go to the heading for help. This amounts to over **3 million** customers annually.

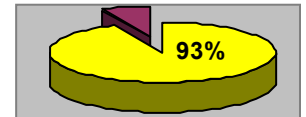
(NFO AD:Impact)



two Ready-to-Buy

Heading users are ready-to-buy...**93%** of heading users make a purchase. No other medium can boast this high of a follow-through.

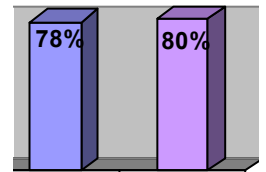
(Statistical Research, Inc.)



three Decision-Impacting

78% of users make a decision based on information in the heading. **80%** of users view multiple ads when they consult the heading.

(Statistical Research, Inc.)



four Brings in Great Customers

The heading is used—**37 million** references per year. Almost half of usage is by businesses. Users tend to have somewhat higher levels of income and education:

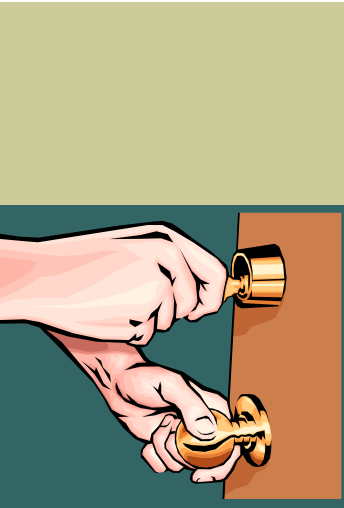
- **45%** of usage is by businesses
- **69%** of users are age 18-49
- **63%** of users have college or graduate education
- **77%** of users have incomes over \$25,000

Heading users spend **46% more** than the average locksmith customer per year.

(Statistical Research, Inc./Simmons)

five Recent

Yellow Pages are your last chance to affect a customer's decision. The last advertising impression has the greatest impact on consumer decisions.

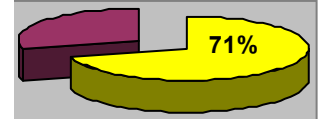


9 Reasons Why You Need a Strong Yellow Pages Program

six | Good for Your Business

Yellow Pages bring in new customers—**71%** of purchases are from new customers. Yellow Pages bring revenues to your business—the average locksmith's display ad delivers **\$65,000** in sales revenues from heading users.

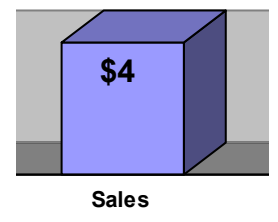
(Statistical Research, Inc./CRM Associates)



seven | Great for Your Bottom Line

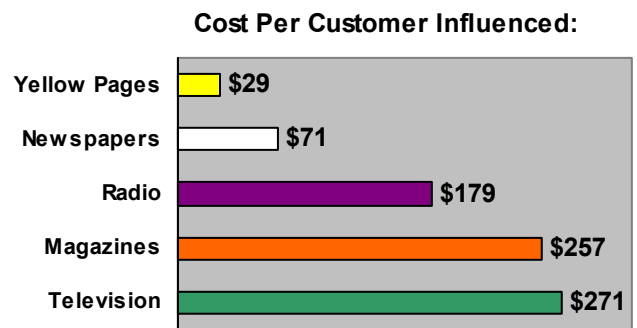
Yellow Pages are your best investment for growing sales! The typical locksmith's display ad generates **\$4** of sales revenue for every **\$1** spent on Yellow Pages.

(CRM Associates)



eight | Competitive

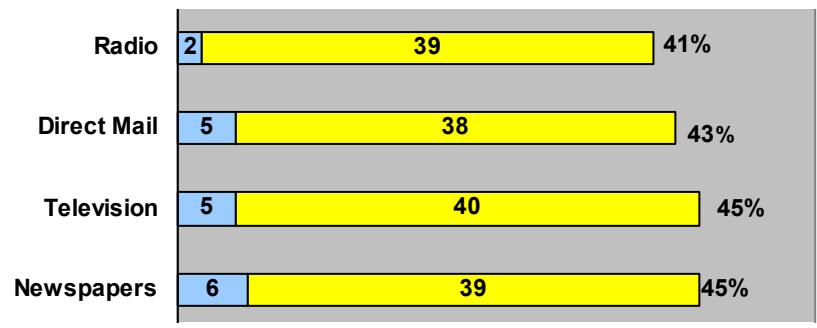
You pay less per customer for Yellow Pages than you pay for any other advertising medium. *(CRM, Associates)*



nine | Works Well with Other Media

Expands the reach of key media to active shoppers. Build brand and stimulate demand through other media—catch the consumer at purchase time through the Yellow Pages! Reach customers not reached through other media. *(NFO AD:impact)*

Chart shows how additional customers can be reached by adding Yellow Pages to your media mix



■ % of individuals who use the medium ■ Extended reach by adding Yellow Pages